



Annual Report

2022/2023



BEST Governance Framework

Our approach to corporate governance sets the foundation for the way we conduct our business and deliver outcomes.

BEST Board

Sets to strategic direction including fiscal, compliance and culture responsibility.



Executive Leadership Team

Accountability for the day to day implementation of the operational plan, business performance, people leadership and culture, compliance and risk management.



Our People

Responsible for adhering to the standards of behaviour, actions and decisions as set out in the policies and procedures to deliver quality services to our clients.



In a successful one year of transformation, Business and Employment Southeast Tasmania (BEST) achieved quality outcomes aligned to our purpose – opening doors for community to thrive. The role we play in supporting jobseekers, employers and business, contributing to Tasmania's prosperity, and helping customers achieve their goals cannot be underestimated. This Annual Report outlines the quantitative data; however, it must be noted that within the data, there are many personal stories and positive impact to people's lives in the communities we serve.

The collective expertise and experience of the board and our people has enabled reflection, consolidation and renewal, culminating in an updated Strategic Plan that will guide our direction into the future.

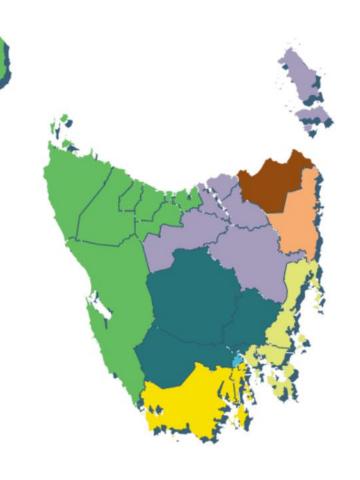
It has been inspiring to see our people live the BEST purpose and values every day. It is against a backdrop of commitment to performance and continuous improvement, that BEST has delivered considerable value and positive impact to your communities. The team must be commended for their ongoing commitment and have excelled in their support to jobseekers, employers and businesses.

Good governance is essential in delivering BEST strategic goals and enabled us to have a positive impact through the way we work and meet our obligations as a Board. Through being fiscally and operationally responsible, the BEST team and Board is in a strong position moving forward into our second year of business as a Jobs Hub.

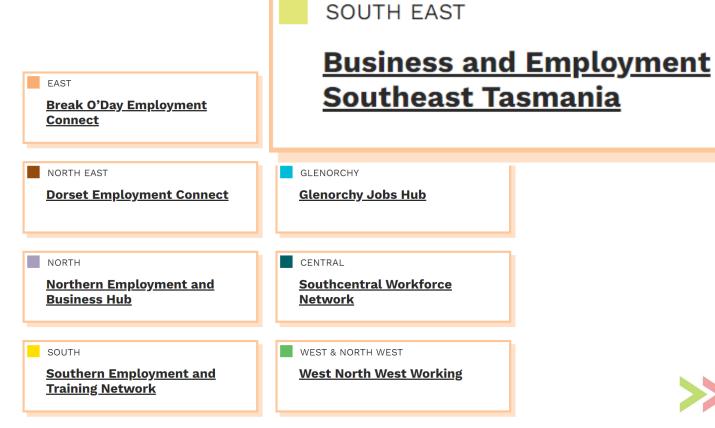
I would like to thank our previous Chair, Carolyn Pillans for her exceptional stewardship, Kerry Vincent (SERDA Representative) for his unwavering support of BEST, SERDA Members who stand by the BEST purpose for their communities, the BEST Board members and our people, who have gone above and beyond in their everyday work. To Jobs Tasmania, thank you for your guidance and support throughout the first year of the Jobs Hub operations and to the many stakeholders we engage with, thank you!

Regards

Annette Barwick BEST Chair



Jobs Tasmania – Regional Jobs Hub **Your Region**



Mission

To increase meaningful employment opportunities, workforce participation or re-engagement with formal education and training through connecting businesses, jobseekers, youth and community stakeholders.

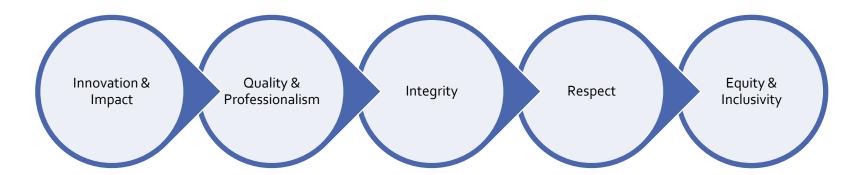
To support small businesses growth and sustainability.

'Opening doors for community to thrive'

Vision

Transforming communities through building connections and driving equitable employment and training opportunities with businesses, jobseekers, youth & training providers - providing a strong social and economic future for Tasmania to thrive.

Values





Collaboration

Strengthening Community through the building of businesses and individual capabilities

We believe the best results happen by working together for maximum impact

Purposeful & Relevant

Awareness of stakeholder's objectives & most suitable engagement methods

Co- Created Innovation

We seek input from all stakeholders to inform innovation

Principles that guide our work!

A culture of Integrity and Respect

Valuing and acknowledging our stakeholders experience, expertise, support, and time

We take responsibility and accountability for our actions

Building Connection

A strong community focus - know our community

- Communication and identification of opportunities to achieve excellent outcomes for jobseekers and businesses

Inclusive

Identifying our stakeholders and making it easy to engage. Hearing our stakeholders and actively listening to understand to inform our actions



BEST Impact

249

Total - Jobseekers gained employment

43

Were aged 15 years to 25 years (Sept./June)

331

Jobseekers commenced training

41

Local training courses facilitated

2475

Stakeholder engagements

93

Small businesses advice



Clarence City



Total Jobseekers gained employment (July 22 - June 23)	59
Employer engagements (Sept 22 - June 23)	96
New JSs engaged with (Sept 22 - June 23)	61
Existing JSs engaged with (Sept 22 - June 23)	408
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Post Placement Support (Sept 22 - June 23)	9
	9



Glamorgan Spring Bay



Total Jobseekers gained employment (July 22- June 23)	5
Employer engagements (Sept 22 - June 23)	24
New JSs engaged with (Sept 22 - June 23)	12
Existing JSs engaged with (Sept 22 - June 23)	161
Post Placement Support (Sept 22 - June 23)	3
Events / Workshops / Forums /Outreach Visits (July 22 - June 23)	8



Tasman



Total Jobseekers gained employment (July 22 - June 23)	14
Employer engagements (Sept 22 - June 23)	23
New JSs engaged with (Sept 22 - June 23)	22
Existing JSs engaged with (Sept 22 - June 23)	85
Post Placement Support (Sept 22 - June 23)	0
Events / Workshops / Forums /Outreach Visits (July 22 - June 23)	21



Sorell



Total Jobseekers gained employment (July 22 - June 23)	147
Employer engagements (Sept 22 - June 23)	190
New JSs engaged with (Sept 22 - June 23)	247
Existing JSs engaged with (Sept 22 - June 23)	1297
Post Placement Support (Sept 22 - June 23)	93
Events / Workshops / Forums /Outreach Visits (July 22 - June 23)	62



Out Of Area

Total Jobseekers gained employment (July 22 - June 23)	18
Employer engagements (Sept 22 - June 23)	9
New JSs engaged with (Sept 22 - June 23)	15
Existing JSs engaged with (Sept 22 - June 23)	68





